

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for Harbour House**

### **Introduction**

Harbour House is ideal for those who want a truly memorable self catering holiday, with the beach, harbour and town, restaurants, and bars only a few minutes walk away.

Harbour House sleeps up to 8 people and has 4 bedrooms over 3 floors. The house is a Georgian mid terrace property recently refurbished for an very comfortable home from home experience.

We look forward to welcoming you. If you have any queries or require any assistance please phone 0845 0682020 or email [info@yorkshirecoastalcottages.com](mailto:info@yorkshirecoastalcottages.com).

### **Pre-Arrival**

- For full details and maps of how to reach us please see the directions section on our website [www.whitbyhomefromhome.co.uk](http://www.whitbyhomefromhome.co.uk) or on our booking agents [www.yorkshirecoastalcottages.co.uk](http://www.yorkshirecoastalcottages.co.uk). Alternatively you can plan your journey by car or a journey planning website simply enter your postcode and Harbour Houses', which is YO21 3EX to get directions to the front door.
- The nearest railway stations is in Whitby and 0.9 miles away by car and 0.4 miles away on foot.
- Whitby Park and ride sat nav postcode is YO21 1TL and the buses drop off at West Cliff North Terrace this is the nearest stop to Harbour House.

- A permit is provided for 1 car and can be collected with the keys for West Cliff Car Park YO21 3EG and is 0.2 miles away from Harbour House.
- The nearest bus station is 0.4 miles away local buses are run by Arriva buses and timetables can be found on their website [www.arrivabus.co.uk/north-east](http://www.arrivabus.co.uk/north-east).
- The main road outside the house has a narrow path, uneven in places.
- Sainburys, Asda and the cooperative all have a delivery service if you would like to order before you arrive.

### **Key Collection, Welcome and Car Parking**

- The key can be collected from the our agents Yorkshire Coastal Cottages, 29 Skinner Street, Whitby YO21 3AH which is less than 500 feet away from the house. If you are unable to come into the office the agents will make alternative arrangements with you.
- A parking permit is provided for 1 car (can be collected with the keys) for West Cliff Car Park YO21 3EG and is 0.2 miles away from Harbour House. There is also a pay and display car park 10 meters from the front door. Parking scratch cards are available to enable street parking in the designated areas if required.

### **Entrance to Property**

- The front door is 950mm wide
- There are 2 steps to the front door.
- The flooring inside the entrance is coir matting and wooden floors.

### **Halls, Stairs, Landings, Passageways**

- The hall, stairs and landings are well lit using ceiling lights with LED bulbs.
- The hall has sanded wooden flooring. The stairs and landings are carpeted throughout.
- 10 steps up the staircase to the half landing is the 1st bathroom. Up a further 6 steps to the first floor landing. There are a further 15 steps to the 2nd floor landing. There is a banister all the way up the staircase.

### **Sitting Room/Lounge**

- The sitting room open plan with the dining room and is situated on the ground floor with level entry from the hallway.
- The door opening is into the dining room and is 800mm wide.
- The room has a mixture of seating with a corner sofa and chairs with arms and non feather cushions.
- chairs can be moved.
- There is a widescreen tv with remote control, freesat box and a DVD player.
- Lighting is natural daylight and by night ceiling lights with LED bulbs and table lamp.
- Flooring is original wooden floor boards. With a fireside rug.
- There is a log burning stove in this room.

### **Dining Room**

- The dining room is open plan into the sitting room. Situated on the ground floor with entry from the hallway through a doorway 800mm wide.
- The dining table is of solid rustic oak wood and has legs on each corner. 640mm from floor to the lowest point of the table (under space) and is 800 mm high.
- There is free space around the table.

- Chairs (all moveable) - 8 chairs with rattan woven seats and backs, no arms.
- Lighting is natural daylight with ceiling lighting and a table lamp.
- Flooring is original sanded wooden floor boards.

### **Kitchen**

- The kitchen is situated on the ground floor with 4 steps down from the dining room.
- The door opening is 650mm wide.
- The oven door drops down and the handle is 110mm above the floor. The hob is 920 mm above the floor.
- The granite worktop and sink are 920mm above the floor.
- Fridge Freezer available and the highest fridge shelf is 1800mm and the lowest drawer in the freezer is 400mm.
- The kitchen is lit by daylight and 2 ceiling lights.
- Utensils rack on the wall with crockery and cutlery in drawers and cupboards
- The floor is tiled

### **Bedrooms and Sleeping Areas**

- On the first floor is 1 king size room with en suite, TV and a twin bedded room with 3' single beds and thick mattresses. which are reached by stairs only.
- On the 2nd floor is 1 king size bedded room and 1 twin bedded room again with 3' beds and a TV.
- All bedrooms have carpeted floors, natural daylight, ceiling lights and bedside lamps.
- non feather bedding, good contrast between floors and walls.

### **Bathrooms, Shower-rooms and Toilets**

- on the half landing is a large bathroom with shower, basin with mixer tap, toilet, bidet and heated towel rail. Lit by daylight and LED down lighters.
- 1st floor King Size bedroom has an en suite. which comprises of a step in corner shower, toilet and wash hand basin/cabinet with mixer tap. lit by LED down lighters.
- 2nd floor bathroom with floor/wall travertine tiles. Japanese style bath (deep and square) with over showerhead. Basin with mixer tap on cabinet and toilet. Lit by daylight and led down lights.

### **Garden**

- We have a small paved yard area which can be accessed from the backdoor in the kitchen. Waterproof Rattan and wooden chairs are available.
- A small step down from the kitchen door.

### **Additional Information**

- Up to 2 well behaved dogs welcome on the ground floor only. priced at £30 each
- All areas have good contrast between the floor and walls. Generalyl all floors are dark and walls are light in colour.
- The mobile reception on the ground level is poor but improves on the 1st and 2nd floors.
- Free wifi.
- The nearest A&E department is Scarborough approximately 22 miles away.
- A list of emergency services and restaurants are listed in the welcome folder situated in the sitting room.
- Due to access restrictions Harbour House is not wheelchair friendly.
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- Harbour House is 1 of our 3 Holiday properties refurbished to an excellent standard, we offer a home from home experience in tastefully decorated surroundings. All of our properties are in the heart of Whitby varying in size. Have a look at our website [www.whitbyhomefromhome.co.uk](http://www.whitbyhomefromhome.co.uk) for further information.

## **Future Plans**

- Our recently developed website [www.whitbyhomefromhome.co.uk](http://www.whitbyhomefromhome.co.uk) will be up and running June 2015. It will showcase all 3 of our properties: Rooftops Cottage, Foresters House and Harbour House.

## **Contact Information**

Address (Inc postcode): Yorkshire Coastal Cottages Skinner Street  
Whitby YO21 3AH

Telephone: 0845 0682020

Email: [info@yorkshirecoastalcottages.com](mailto:info@yorkshirecoastalcottages.com)

Website: [www.whitbyhomefromhome.co.uk](http://www.whitbyhomefromhome.co.uk) or  
[www.yorkshirecoastalcottages.com](http://www.yorkshirecoastalcottages.com)

Local Equipment Hire: Whitby & District Disablement Action Group  
01947 821001 address is Church House  
Centre on Flowergate in Whitby. They hire  
manual/electric wheelchairs and scooters for  
hire. Beach wheelchairs are also available  
through the beach superintendent office or  
Whitby Tourist Information

Local Accessible Taxi: Harrisons Taxi tel: 01947 600606

Local Public Transport: Arriva buses 01947 602146 The National  
Rail and NYMR operate from Whitby Train

Station, Station Square, Whitby.